

VCM38 Ceiling Microphone

Introduction

VCM38 is a newly designed ceiling microphone with 8 built-in microphones for 360-degree voice pickup. VCM38 delivers excellent voice quality with high-quality echo cancellation and Yealink noise-proof technology. With Beamforming technology, VCM38 can automatically locate and optimize voice pick-up for the person speaking. A single VCM38 unit can cover 40 square meters, even for oversized meeting rooms by using up to eight VCM38 units in one system.

VCM38 supports PoE, which enables simple and easy deployment. It can be installed directly on the ceiling or by a telescopic rod that can be adjusted between 30 - 60 cm to keep the room table clean and match more meeting room scenarios.

For the operation video, please refer to [VCM38](#).

VCM38 Compatibility

For the VCM38 maximum number of compatible devices that can be connected to MeetingBar AX0, please refer to [Teams Room Accessories Compatibility Lists](#).

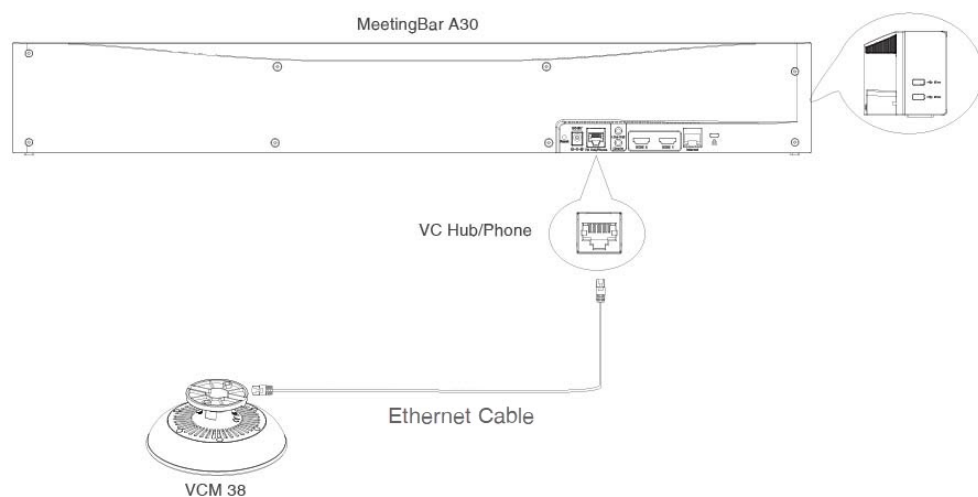
How to Use

Installation

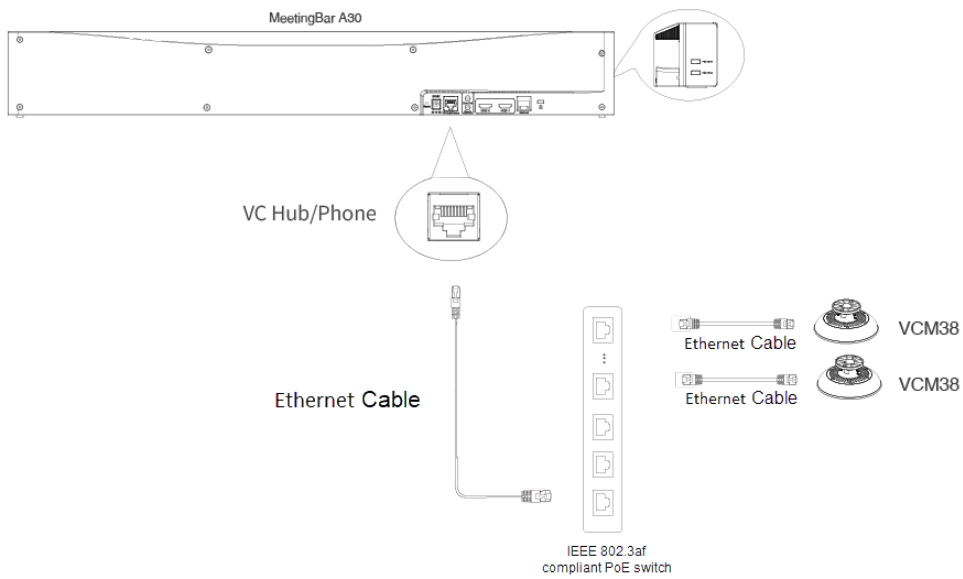
VCM38 can be suspended on the ceiling or hung on the ceiling. For more information, please refer to [VCM38](#).

Connect VCM38 to MeetingBar A20/A30

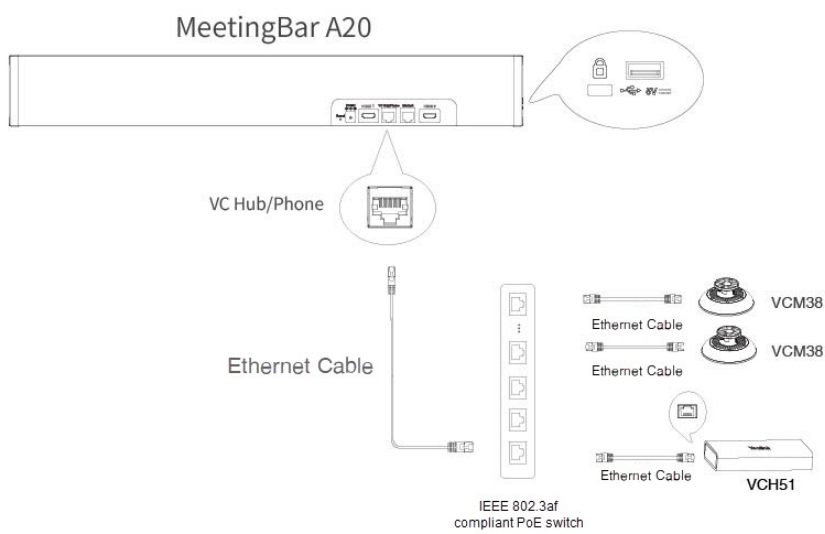
Connect a VCM38



Connect multiple VCM38



Connect VCM38 and VCH51 simultaneously



Mute/Unmute Microphone

Please refer to: [Mute/Unmute Microphone](#).

Audio Settings

If you want to manually set the specified audio input device after connecting the VCM38 to the MeetingBar A20/A30, please refer to [Audio Settings](#).

Update VCM38

The VCM38 automatically obtains the ROM package from the MeetingBar A20/A30. If you need to use the latest version of VCM38 firmware, please update the MeetingBar A20/A30 to the latest version. For more information, please refer to [Firmware Update](#). The VCM38 does not support individual updates.

FAQ

Failed to connect MeetingBar A20/A30 to VCM38.

Can VCM38 and the built-in microphone of the MeetingBar A20/A30 pick up sound at the same time?

The VCM38 is an external microphone and does not support picking up sound with the built-in microphone simultaneously. For more information about the sound pickup of the built-in microphone and external microphone, please refer to [Can the built-in microphone and external microphone pick up sound at the same time?](#)

How to reset the VCM38 microphone?

The VCM38 microphone does not support reset. If there is a problem with the VCM38, please refer to [VCM38 Troubleshooting](#).